## Information Technology - Technical Support



Diploma

Program Information Technology Program Code D25590F

## **RECOMMENDED COURSE SEQUENCE**

| Fall Semester - Year One |  |         |       |  |  |
|--------------------------|--|---------|-------|--|--|
| Course Code              | Course Title                                 | Credits | Notes |  |  |
| ACA-111                  | College Student Success                      | 1       |       |  |  |
| CIS-110                  | Introduction to Computers                    | 3       |       |  |  |
| CTI-110                  | Web, Programming, and Database<br>Foundation | 3       |       |  |  |
| CTI-120                  | Network and Security Foundation              | 3       |       |  |  |
| CTI-141                  | Cloud and Storage Concepts                   | 3       |       |  |  |
| NOS-110                  | Operating Systems Concepts                   | 3       |       |  |  |

| Spring Semester - Year One |  |         |       |  |  |
|----------------------------|--|---------|-------|--|--|
| Course Code                | Course Title                                       | Credits | Notes |  |  |
| CTS-115                    | Information Systems Business<br>Concepts           | 3       |       |  |  |
| CTS-130                    | Spreadsheet  | 3       |       |  |  |
| ENG-111                    | Writing and Inquiry                                | 3       |       |  |  |
| NET-125                    | Introduction to Networks                           | 3       |       |  |  |
| SEC-110                    | Security Concepts                                  | 3       |       |  |  |
|                            | IT Cyber Security Major Elective<br>(Tech Support) | 1-6     |       |  |  |

| Fall Semester - Year Two |  |         |       |  |  |
|--------------------------|--|---------|-------|--|--|
| Course Code              | Course Title                               | Credits | Notes |  |  |
| CTS-120                  | Hardware/Software Support                  | 3       |       |  |  |
| CTS-130                  | Spreadsheet                                | 3       |       |  |  |
| CTS-155                  | Tech Support Functions                     | 3       |       |  |  |
| DBA-110                  | Database Concepts                          | 3       |       |  |  |
| ENG-112                  | Writing and Research in the<br>Disciplines | 3       |       |  |  |
| NOS-230                  | Windows Administration I                   | 3       |       |  |  |

**Total Credits 51** 

## **More Information**

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