

Academic Support Center

The Academic Support Center (ASC) provides academic assistance to Craven CC curriculum students enrolled in courses at all levels. Our mission is to help students reach their academic, personal, social, and economic potential by supporting their intellectual growth, directing and connecting them to resources, and motivating them to become lifelong learners.

An Academic Support Center is located on both campuses. The New Bern ASC is in Ward Hall, Room 100. The Havelock ASC is in the Redd Classroom Building, Room 131. Both centers offer one-on-one tutoring sessions, group tutoring sessions, and virtual tutoring appointments for many subjects. Additionally, organization, time management, test preparation, and study skills are offered to students, along with study groups, workshops, writing and research assistance, placement test preparation, technology support and access to computers and printing, and professional communication and academic resourcefulness (emailing instructors, contacting advisor, etc.).

All ASC tutoring sessions are free and can be booked by appointment and on a walk-in basis. Please note that walk-ins are subject to tutor availability. Tutoring is available face-to-face on the New Bern and Havelock Campus, and online with a campus tutor. Students may choose to tutor through either Havelock Bookings or New Bern Bookings through Panther Portal, regardless of which campus their seated courses may be on. Once in Panther Portal, students will be able to select a face-to-face session or an online session with a campus tutor. If a campus tutor is not readily available for a course, students have access to Tutor.com – a 24/7 online tutoring platform accessible through Moodle and single sign-on via Microsoft Office applications. Tutor.com offers a wide array of subject areas and even assists with writing and skill development.

Additionally, Academic Success Coaches are readily available to provide holistic support to students inside or outside the classroom that focuses on their mental, physical, and social well-being.

For more information, students will need to contact the ASC Office. Students are strongly encouraged to take advantage of the free resources available to assist in their learning.

ASC - New Bern Campus: 252-638-7274

ASC - Havelock Campus: 252-444-0707

[Visit the ASC page on the Craven CC website.](#)

Academic Support Center Hours (New Bern & Havelock)

Fall and Spring

Monday-Thursday 8:00 a.m.-5:30 p.m.

Friday 8:00 a.m.-12:00 p.m.

Summer

Monday-Thursday 7:30 a.m.-5:30 p.m.

Friday Closed