

Student Help Desk

The Student Help Desk is available in the Academic Support Center on the New Bern campus located in Ward Hall, Room 100. Student Help Desk Technicians are available to assist students with basic computer and technical needs, and are committed to providing detailed resolutions and general information to assist with common problems. The Student Help Desk is the student resource for resetting passwords to email, Moodle, and other college systems. Technicians are available in the Academic Support Center during normal college operating hours and provide online assistance Saturday-Thursday from 6:00 pm to 9:00 pm. Students can contact the Help Desk by dialing 252-638-7212, toll free 1-877-982-2233, or by submitting a [helpdesk ticket](#) after hours to help.cravencc.edu.

[Visit Student Help Desk Portal on the Craven CC Website](#)