

Critical Success Factors

North Carolina Community Colleges measure their performance in seven areas described below. These standards of performance are set and measured to ensure that programs and services offered by community colleges are of sufficient quality.

SUMMARY REPORT ON PERFORMANCE MEASURES, JULY 2024 NORTH CAROLINA COMMUNITY COLLEGE SYSTEM AND CRAVEN COMMUNITY COLLEGE

Measure	System Goal	System Baseline	System Mean	Craven CC
Basic Skills Progress	1.216	0.543	0.992	1.294
Credit English Success	1.174	0.727	1.025	1.026
Credit Math Success	1.204	0.665	1.024	1.060
First-Year Progression	1.063	0.899	1.009	0.999
Curriculum Completion Rate	1.094	0.817	1.002	1.002
Licensure Pass Rate Index	1.073	0.811	0.985	1.041
Transfer Performance	1.031	0.917	0.993	0.981