Critical Success Factors

North Carolina Community Colleges measure their performance in seven areas described below. These standards of performance are set and measured to ensure that programs and services offered by community colleges are of sufficient quality.

SUMMARY REPORT ON PERFORMANCE MEASURES, AUGUST 2022 NORTH CAROLINA COMMUNITY COLLEGE SYSTEM AND CRAVEN COMMUNITY COLLEGE

Measure	System Goal	System Baseline	System Mean	Craven CC
Basic Skills Progress	1.348	0.283	0.993	1.261
Credit English Success	1.147	0.747	1.014	0.991
Credit Math Success	1.192	0.662	1.016	0.985
First-Year Progression	1.069	0.872	1.003	1.073
Curriculum Completion Rate	1.094	0.853	1.014	1.085
Licensure Pass Rate Index	1.073	0.800	0.982	1.027
Transfer Performance	1.024	0.922	0.990	0.969